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| Title : | Refund and Repayment of Tuition and Fees | |
| Number : | | 5220.00 |
| Approved : | | 03/14/24 |
| Reference : | Federal Regulation 34 CFR 668, 682, 685 | |

Refundable tuition and fees are defined as general tuition and out-of-state tuition. All students who officially withdraw from the College or individual semester-length or short-term courses before the close of registration for the course will receive a full refund. Course fees, with the exception of fees for non-returnable opened materials (e.g., cosmetology kits), are refundable.

All refunds and deposits that may be due a student will first be applied to debts that the student owes the College. When federal student aid is used to pay for tuition and fees, the refund will be made to the federal fund, not to the student.

When federal financial aid recipients totally withdraw from the College, federal regulations may require a percentage of federal aid funds disbursed to be returned by the federal financial aid recipient.

CANCELLED COURSES

When the College cancels a course, a full refund will be made for the cancelled course.

SPECIAL PROVISION REFUNDS

Students with extenuating circumstances may petition the Admissions and Academic Standards Appeals Committee for a prorated tuition refund. Extenuating circumstances shall be limited to the following:

1. Serious illness or injury-

Illness or injury qualifies for a Special Provisions Refund when the condition impeded the student’s ability to attend class, submit assignments, or complete scheduled exams in a timely manner and causes the student to fall behind to the extent that the student’s performance and grade will be impaired as a direct result of the illness or injury. Written verification is required from the student’s physician, on the physician’s letterhead, verifying that illness or surgery prevents the student from being able to attend classes, or that attending classes would jeopardize the health of other students in class.

2. Death of the Student or an immediate family Member

Qualifying family members shall include immediate family members i.e., father, mother, siblings, son, daughter, or spouse. The student must provide a death certificate or an obituary indicating the relationship to the deceased.

Any request for Special Provisions refund must be made in the same academic term as the withdrawal. Requests made after the academic term will not be considered.

Any Special Provisions refund granted will be prorated as follows:

The final withdrawal occurs within the first 25% of the academic term, 75% of tuition refunded.

The final withdrawal occurs within the first 50% of the academic term, 50% of tuition refunded.

The final withdrawal occurs within the first 75% of the academic term, 25% of tuition refunded.

The final withdrawal occurs after 75% of the academic term, no refund shall be made.

The student transcript will continue to show the classes registered for with a W grade, WOR will not be awarded as this may cause EAC to be out of compliance with Federal Financial Aid.

In the event any federal financial aid monies are to be returned to the government, those returns will be deducted from the refund and the student receives only what may be remaining.



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OTHER REFUNDS

Students who wish to appeal the refund policy may do so by petitioning the Admissions and Academic Standards Appeals Committee. Petitions are submitted via GilaHank Online.

A student in the Armed Forces or the Arizona National Guard who is called to active duty and assigned to a duty station, verifiable by a copy of the orders, will be allowed to withdraw and receive a full refund of tuition provided courses have not been completed.

A student who receives a Special Provision or Active-Duty refund may also be granted a prorated refund for Residence Hall and Meal Ticket expenses.

