

## Position Open Notice Assistant I-Enrollment Management Part-time Thatcher, Arizona

#### **College and Area Information:**

Eastern Arizona College's District Offices are located in Thatcher, Arizona, a beautiful rural area with easy access to arid as well as mountainous recreation. The College is located approximately 125 miles northeast of Tucson and 165 miles southeast of Phoenix. EAC is a comprehensive community college offering five associate degrees across nearly 50 programs of study. Eastern Arizona College is the oldest member of the Arizona Community College system and is fully accredited by The Higher Learning Commission.

### Position Summary and Organizational Relationship:

The Assistant I position reports to the Assistant Director of Enrollment Management and will perform a variety of administrative tasks in support of the department. This role will work closely with all departmental colleagues and other college personnel to facilitate the smooth functioning of the department. The position will also serve as a point of contact within the department, providing a high level of customer service as required to faculty, staff, students, external bodies, and visitors. This is an important role that requires accuracy, attention to detail, a professional demeanor, and superior communication skills. This is a part-time position generally consisting of no more than 19.5 hours per week as scheduled by the supervisor.

#### **Required Qualifications:**

Required qualifications to effectively perform job. An equivalent combination of education, training, and experience will be considered.

• High school diploma or GED equivalent.

#### **Preferred Qualifications:**

- Associate degree in administrative support or related field.
- Self-starter who works well under moderate supervision and maintains close co-worker relationships.
- One to three years of responsible administrative assistant experience.
- Proficient in the use of social media, smart phone apps, design software, and basic video editing.

#### **Essential Functions:**

- Perform a variety of simple and complex administrative and scheduling tasks, providing wide-ranging support to the department and its programs and events.
- Assist with management of the Enrollment Management Office communication plan.
- Assist with maintenance of the Enrollment Management Office computer programs.
- Assist with EAC's main incoming telephone calls, texts, and chat.
- Assist in training and supervising Enrollment Management work-studies (the Advance Team).
- Provide professional interaction with individuals seeking assistance from the Enrollment Management Office.
- Assist with on- and off-campus recruiting events to include small group and large group events.
- Receive and process student information requests and scholarship applications.
- Ability to maintain positive working relationships with all other EAC departments.
- Perform other duties as assigned.

#### Knowledge, Skills and Abilities:

May be representative, but not all-inclusive, of those knowledge, skills, and abilities commonly associated with the job.

- Proficient in using Microsoft Office 365 including Outlook, Word, and Excel, electronic communication and information tools and general office equipment with good typing and data entry skills.
- Ability to quickly learn computer programs.
- Excellent technical and analytical skills.

- Strong customer service, communication, organization, and problem-solving skills.
- Ability to communicate effectively in both oral and written form with a diverse internal and external audience.
- Detail oriented with good computer, typing, and data entry skills.
- Demonstrated experience coordinating and prioritizing multiple complex tasks.
- Ability to effectively manage frequent job interruptions, distractions, and seasonal fluctuations in workloads.
- Demonstrated ability to function as an effective team player.
- Ability to be a self-starter to keep office running smoothly.
- Ability to set and accomplish goals in an independent and/or team setting.

#### **Physical Abilities:**

Activities commonly associated with the performance of the functions of this job. The physical demands described below are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodation may be made to enable individuals with disabilities to perform essential functions.

- Required to use close vision and be able to focus.
- Regularly required to talk and hear; frequently required to sit, stand and bend at the knee and waist, and walk.
- Must be able to have repetitive wrist, hand and/or finger movement to type and work on computer.
- Must have finger dexterity and hand-eye coordination to work on computer, telephone, and related office
  equipment.
- Regular attendance is a necessary and essential function.
- Work is performed in an office environment.
- Subject to standing, walking, sitting for extended periods of time; bending, reaching above the shoulders and horizontally to retrieve files and supplies; kneeling and occasional lifting of objects up to 15 pounds.

#### Working Environment:

Environmental or atmospheric conditions commonly associated with the performance of the functions of this job.

- Work is performed in an office environment under general office conditions.
- Exposed to moderate noise levels.

#### **Application Information:**

Applicants should send a resume, a letter of application addressing each of the required qualifications and describing experience related to the position responsibilities and a signed copy of the EAC application form, available on EAC's website (EAC Application Form). Application materials can be emailed to <u>careers@eac.edu</u> or mailed to the address listed below:

Eastern Arizona College Human Resources – SS 209 615 N. Stadium Avenue Thatcher, AZ 85552-0769

# The submission of all required application materials for the screening committee's review is the responsibility of the applicant. Applicants must be prepared to interview at their own expense.

#### **Closing Date:**

The position is **open until filled**. Review of applications will begin immediately and continue until the successful candidate is identified.

#### **Compensation and Position Availability:**

The initial position compensation is \$16.40 per hour. The anticipated position start date is June 17, 2024.

#### **Questions:**

Human Resources Department Voice: (928) 428-8915 FAX: (928) 428-2576 E-mail: <u>Careers@eac.edu</u>

#### EASTERN ARIZONA COLLEGE IS AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER

Eastern Arizona College is in compliance with Titles VI and VII of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, and the Rehabilitation Act of 1973, and does not discriminate on the basis of race, creed, color, national origin, disability, age, or sex in any of its policies, practices, or procedures. This includes, but is not limited to, admissions, employment, financial aid, educational services, programs and activities.

Eastern Arizona College complies with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act, 20 U.S. Code § 1092(f) and the Higher Education Opportunity Act of 2008, by distributing an Annual Security and Fire Safety Report. The report is intended to inform the campus community of campus safety information, Clery Act crime statistics, on-campus housing fire data and statistics, and policies and procedures relating to sexual violence, emergency response, and other safety factors. A copy of EAC's Annual Security and Fire Safety Report can be found at https://eac.edu/student-life/campus-safety.php. Additional copies are available at the

Alumni Library (Thatcher Campus), the Learning Resource Center (Payson Campus), and the library (Gila Pueblo Campus). A paper copy of the report will be provided upon request at EAC's District Office, located at 615 N. Stadium Avenue, Thatcher, AZ.

A daily crime log listing all criminal and alleged criminal incidents reported to campus police/security is available on-site, during normal business hours, at each of the campuses: EAC Police Department, located at 620 N. College Avenue, Thatcher, AZ (Thatcher Campus); Gila Pueblo Campus Administration Office, located at 8274 Six Shooter Canyon Road, Globe, AZ (Gila Pueblo Campus); and Payson Campus Administration Office, located at 201 N. Mud Springs Rd., Payson, AZ (Payson Campus). A fire log containing all reported fires that occurred at any of EAC's on-campus student housing facilities is available during normal business hours at the Housing Office, located at 900 N. College Avenue, Thatcher, AZ.