Position Open Notice
Network Technician
Thatcher, Arizona

College and Area Information:
Eastern Arizona College's District Offices are located in Thatcher, Arizona, a beautiful rural area with easy access to arid as well as mountainous recreation. The College is located approximately 125 miles northeast of Tucson and 165 miles southeast of Phoenix. EAC is a comprehensive community college offering five associate degrees across nearly 50 programs of study. Eastern Arizona College is the oldest member of the Arizona Community College system and is fully accredited by The Higher Learning Commission.

Position Summary and Organizational Relationship:
The Network Technician position will assist in the management and maintenance of the college's local area network (LAN), wide area network (WAN), and other network-related systems.

Required Qualifications:
Required qualifications to effectively perform job. An equivalent combination of education, training, and experience will be considered.
- High school diploma or GED equivalent
- Basic understanding of networking concepts and protocols (TCP/IP, DHCP, DNS, VLANs, etc.)
- Experience with network monitoring tools and basic troubleshooting techniques.
- Ability to work independently and as part of a team.
- Basic understanding of cybersecurity concepts and best practices
- Familiarity with Microsoft Windows

Preferred Qualifications:
- Associate's degree in information technology, computer science, or related field, or equivalent work experience
- Self-starter who works well under moderate supervision and with close co-worker relationships
- Relevant industry certifications such as CompTIA Network+, Cisco Certified Network Associate (CCNA), etc.
- Familiarity with network protocols, network security, and network troubleshooting
- Experience with network hardware and software, including routers, switches, firewalls, and wireless access points.
- Strong problem-solving and analytical skills
- Excellent communication and interpersonal skills
- Experience with premise cabling.

Essential Functions:
- Assist in the installation, configuration, and maintenance of the college's network infrastructure.
- Troubleshoot network-related issues and perform routine maintenance tasks.
- Monitor network performance and identify areas for improvement.
- Implement network security measures as directed by senior IT staff.
- Provide technical support to end-users regarding network-related issues.
- Participate in IT projects as assigned.
- Maintain documentation related to network operations.

Knowledge, Skills and Abilities:
May be representative, but not all-inclusive, of those knowledge, skills, and abilities commonly associated with the job.
- Understanding of networking fundamentals, including protocols, topologies, and architecture
- Familiarity with network devices and their functions, such as routers, switches, and firewalls
- Knowledge of network security principles, including access control, authentication, and encryption
- Understanding of internet protocols, such as TCP/IP, DNS, and DHCP
- Basic knowledge of server hardware and software, including operating systems and services

- Ability to troubleshoot network issues, including identifying and resolving hardware and software problems.
- Proficiency in configuring and maintaining network devices, such as routers, switches, and firewalls.
- Strong communication and interpersonal skills to effectively collaborate with team members and stakeholders.
- Ability to work independently and manage multiple tasks in a fast-paced environment.
- Strong analytical and problem-solving skills to diagnose and resolve network issues.
- Ability to learn quickly and adapt to new technologies and processes.
- Strong attention to detail and accuracy.
- Ability to work well under pressure and meet deadlines.
- A willingness to work flexible hours as needed, including evenings and weekends.
- Ability to work in a team-oriented environment and collaborate with cross-functional teams.
- Ability to handle sensitive information and maintain confidentiality.

Physical Abilities:
Activities commonly associated with the performance of the functions of this job. The physical demands described below are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodation may be made to enable individuals with disabilities to perform essential functions.
- Required to use close vision and be able to focus.
- Regularly required to talk and hear; frequently required to sit, stand, and bend at the knee and waist, and walk.
- Must be able to have repetitive wrist, hand and/or finger movement to type and work on computer.
- Must have finger dexterity and hand-eye coordination to work on computer, telephone, and related office equipment.
- Regular attendance is a necessary and essential function.
- Subject to standing, walking, sitting for extended periods of time; bending, reaching above the shoulders and horizontally to retrieve files and supplies; kneeling and occasional lifting of objects up to 50 pounds.

Working Environment:
Environmental or atmospheric conditions commonly associated with the performance of the functions of this job.
- Work is performed in an office environment under general office conditions.
- May need to work outside of regular business hours to perform system maintenance or upgrades that cannot be completed during normal operating hours.
- May also need to work in challenging environments indoors and outdoors on occasions.
- Exposed to moderate noise levels.

Application Information:
Applicants should send a resume, a letter of application addressing each of the required qualifications and describing experience related to the position responsibilities and a signed copy of the EAC application form, available on EAC's website (EAC Application Form). Application materials can be emailed to careers@eac.edu or mailed to the address listed below:

> Eastern Arizona College
> Human Resources – SS 209
> 615 N. Stadium Avenue
> Thatcher, AZ 85552-0769

The submission of all required application materials for the screening committee's review is the responsibility of the applicant. Applicants must be prepared to interview at their own expense.

Closing Date:
The position is **open until filled**. Review of applications will begin immediately and continue until the successful candidate is identified.

Compensation and Position Availability:
The initial position compensation is **$23.33 hourly.** The anticipated position start date is as soon as practical once the successful candidate is identified.

Questions:

> Human Resources Department
> Voice: (928) 428-8915
> FAX: (928) 428-2576

E-mail: Careers@eac.edu